SCM Lab Quick Reference
SCM IT Support Team (SCM.IT)
Effective from Aug 2025

Computer Lab / Studio Summary

Facility	Description
Audio Recording Studios and Audio Laboratory (M6052)	Consists of Audio Recording Studio, Audio Control Studio and Audio Laboratory primarily for audio / sound classes
Animation Laboratory 1 and 2 (M7024, M7056)	Labs for 2D/3D animation and design, digital visual effects (Maya, 3ds Max, Blender, Zbrush, Cinema 4D, Houdini, ClipStudio, MotionBuilder PFTrack, DragonFrame etc), web page and multimedia authoring, Internet design tools and programming, gaming, interactivity, digital imaging and digital signage. * Animation Lab 1 is equipped with high speed A3 scanners and Excalibur punchers
Visual Effect Laboratory (M7098)	Lab for video effect and compositing (Final Cut, DaVinci Resolve, Premier Pro, After Effects, Lightroom, InDesign), and video editing (Final Cut, Premiere Pro, After Effects, Unity Pro)
Project Room 1-5 (M6005-M6009)	Rooms for 2-3 persons working on sound recording, sound or video editing projects
I/O Desk (outside M7095)	PC with scanning and memory card reading facility

*** Adobe CC is available in most computer labs and studios

Computer Services

- SCM lab computer access
  - Username is the **CityUHK EID** offered by Computing Services Centre (CSC).
    (Details: https://www.cityu.edu.hk/its/services-facilities/cityuhk-eid-authentication)

  - Account Activation - Students need to go through the ARRO Online Pre-enrollment (https://www.cityu.edu.hk/arro/enrl/enrl_pren.htm?) to activate their CITYUMD accounts. Staff can activate their accounts via this Information Technology Services department link (https://www.cityu.edu.hk/its/services-facilities/at-a-glance/it-services-staff)

  - Please also read these Guidelines on setting and using Computer Account Password by CSC:
    https://www.cityu.edu.hk/csc/deptweb/support/guidelines/password_setting.htm

- Network drives
  - **Drive U:** for permanent Home network storage (4GB)

  - Secure remote connection: You can connect your Home network storage from your computer at home by using FTPS to connect to the SWEB server

  - Your personal web page URL is **http://sweb.cityu.edu.hk /<account_name>/HTML_filename** by placing HTML documents under **U:\public_html**
    e.g. *http://sweb.cityu.edu.hk/chantm1/index.html*

  - **W:\Public** for temporary common share space (Weekly Cleanup at *every Saturdays 23:00*)

- **Adobe ID**
  - When you are prompted to sign in when using Adobe CC apps on SCMLAB computers, you can use your CityU EID (i.e. YourEID-c@my.cityu.edu.hk) to do so via the CityUHK login page. You <u>do not</u> need to create and use your own Adobe ID
  - Please visit our Adobe ID FAQ for details

Getting Help

- Email: *scm.it@cityu.edu.hk*
- IT Support Team office (room M7052): *9:00am-6:00pm (Mon-Fri)*
- IT Support Team web site: *http://it.scm.cityu.edu.hk*
- Additional documentation on SCM Macintosh platforms (also downloadable from SCM.IT website):
  - *SCM Macintosh Quick Reference*
- Opening hours of SCM labs and teaching venues: *https://www.scm.cityu.edu.hk/about-scm/opening-hours*

Team Members

- Joshua PUN (IT Support Team related matters)
- Antony CHAN (SCM Computer Lab, SCM Webmaster)
- Romeo LAW (Avid, Audio/video, Mac platform)
- Simon YIP (Network Storage SCM Computer Lab)
- Patrick Cheung (Network Storage & network infrastructure)
- Alan TSE (SCM Computer Lab, Computer Accounts, SWEB system)

SCM Lab Software List

- For details, please refer to *http://it.scm.cityu.edu.hk*.